



Payment: Payment is in US Dollars only.

Shipping: Orders are usually shipped within 24 hours of receipt. We try to avoid back-order situations, but if it occurs, we will take your order and then call you with the estimated shipping date.

Freight Charges: Quoted shipping costs are estimates only. Tires are considered "oversize" and are charged "dimensional" weight rates. Air shipments use "dimensional" weight rates. We charge actual cost plus \$2.00 per box for materials and handling. US and Canadian orders will be shipped via UPS. If you require your order to be shipped via U.S. Postal Service (international & APO addresses only) you will be charged exact postal rates plus \$3.00 per box.

Freight Claims: All merchandise should be thoroughly inspected by the customer upon receipt. If any shipping damage is found, it is the customer's responsibility to file a claim with the carrier.

Returns & Claims: All returned items must be authorized in advance. Any requests for returns must be made within 30 days of receipt of goods. Return freight and restocking fees will not be charged on goods found to be defective or not as ordered. Any products returned that are not defective (customer convenience returns) are to be shipped back freight prepaid and are subject to a 20% restocking charge. Some warranty returns will have to be handled with the original manufacturer.

Warranty: Baja Designs manufactures its own products as well as resells products manufactured by others. Baja Designs makes no express or implied warranties on products not manufactured by Baja Designs including without limitation any warranties or merchantability and fitness for a particular purpose. We will however, pass on all warranties made by the manufacturer, who has sole responsibility for performing such warranties.

Baja Designs proudly offers a **lifetime warranty** against manufacturer's defect on all of the products that we manufacture.

These are comprehensive warranties; other than the exclusions below – you're covered. We even warranty all of our bulbs and ballasts against burnout.

Exclusions include installation errors, abuse, misuse or crash damage. You must be the original owner of the product and be able to supply proof of purchase.

Li-Ion or Li-Po Batteries carry a 2 year warranty.

NiCad DSK batteries carry a 90 day warranty

Dual Sport Kit switches carry a 1 year warranty.

Engine components do not carry any warranty.

Baja Designs will pay the freight if your product is less than 90 days old, otherwise defective products must be returned to Baja Designs, Inc, freight prepaid. At our option, we will repair or replace items in question and return them at no charge. If the identical product is no longer available we will replace with a similar product of equal value.

Baja Designs Inc. will not be responsible for any indirect or consequential damages in connection with defective merchandise.

Indemnification: **Buyer hereby acknowledges off-roading, racing and driving at night are dangerous activities and that the products and/or supplies purchased from Baja Designs are used in an inherently dangerous activity that may endanger life and limb; and in no event shall the seller, or seller's heirs and assigns, be held liable for consequential damages, nor shall seller's liability on any claim for damages arising out of or connected with the sale, delivery, or use of purchased products and/or supplies exceed the purchase price of the products and/or supplies.**

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